

# High-Yield Online Savings FAQs

## How can I deposit more money into my High-Yield Online Savings Account?

- a. ICCU provides several ways for you to add funds to your account.
  1. Set up External Transfers in our eBranch Online and Mobile Banking\*
  2. Direct Deposit
  3. Mobile Deposit\*
  4. Wire Transfer\*\*
  5. Send us a check in the mail to:  
Idaho Central Credit Union  
P.O. Box 2469  
Pocatello, ID 83206-2469  
(Add your account number on the memo line)

## How can I make withdrawals from my account?

- a. The easiest and most convenient way to make withdrawals from your account is through our eBranch Online and Mobile Banking.
  - i. Transfers can be made to/from your accounts at other institutions by setting up external transfers. Limits apply.\*

## How many withdrawals can I make per month from my High-Yield Online Savings Account?

- a. You can make 6 free withdrawals per month from your account. This limit is set by federal regulation for withdrawals made from savings accounts. Each additional withdrawal that exceeds the limit will incur a \$10 fee.

## Can I open this type of account for an Estate, Trust or Business?

- a. We currently do not offer this product for estates, trusts or businesses. Please visit one of our branches to review our other product options for those types of accounts.

## Can I add Payable on Death (POD) beneficiaries to this account?

- a. Yes, please contact us at 1-800-456-5067 and we will help get your POD beneficiaries added after the account has been opened.

## How can I close my account?

- a. Please contact us at 1-800-456-5067 or use VideoChat in the ICCU Mobile Banking app and we will help you close your account.

\*Limits or holds may apply when using these online banking features.

\*\*Fees are incurred for incoming wire transfers.

Please see our Account Agreement for additional details.

