

IMPORTANT ONLINE BANKING INFORMATION

If you currently utilize TOPCU's online or mobile banking, follow these instructions to set up your ICCU online and mobile banking after the operational merger is complete on **September 1, 2025**.

STEP 1: Input your existing username and password into ICCU's eBranch online or mobile banking. Click "Log in".

STEP 2: You will be prompted to verify your identity and complete MFA (multi-factor authentication).

STEP 3: Once you have gone through verification, you will create a new password (it can be the same password previously used, as long as it meets ICCU's password requirements).

The image displays a sequence of five mobile app screens for ICCU's online banking setup process:

- Screen 1 (Login):** Shows the ICCU logo, fields for Username and Password, a "Remember Me" checkbox, and a "Log in" button. Links for "Forgot Username or Password?", "Enroll in Online Banking", and "Join Today and Become a Member!" are at the bottom.
- Screen 2 (Verify Your Identity):** Titled "Verify Your Identity", it states that account information is used for verification. It includes fields for Username, Social Security Number, and Date of birth (mm/dd/yyyy), with a "Continue" button at the bottom.
- Screen 3 (Password Reset Method):** Titled "Password Reset Method", it offers "SMS Text" (selected) and "Voice call" as options. The SMS option shows a phone number (***-***-704) and a "Continue" button.
- Screen 4 (Verification Code):** Titled "Verification Code", it states a 6-digit code has been sent to the phone number (***-***-704). It includes a code entry field, a "Verify" button, and links for "Resend code" and "Change method".
- Screen 5 (Create your password):** Titled "Create your password", it provides instructions on password requirements (at least eight characters, including one lowercase letter, one uppercase letter, and one number). It features fields for "Password" and "Confirm Password" with "Show/Hide" icons, and a "Verify" button at the bottom.

Login is complete and access is granted. If you need assistance, call us at 520-635-6208 or stop by your local branch. If you're not currently enrolled in online or mobile banking, we encourage you to check out the benefits and enroll at iccu.com.